



Government of Western Australia
Department of Sport and Recreation



Member Protection Information Officers Course

Building stronger, healthier, happier and safer communities

The Department of Sport and Recreation invites members of sporting and recreation organisations to the Member Protection Information Officer Course.

The revised one day course provides members of sport and recreation organisations with an opportunity to increase their understanding of harassment, discrimination and how to create child safe environments and to learn practical skills to take on a Member Protection Information Officer (MPIO) role.

Updated One Day Course
Monday 12 April
8.30am - 4.30pm

Cost \$60 inc. GST

Department of Sport and Recreation, Conference Room
246 Vincent Street, Leederville

All food and drink provided

RSVP

Before 5pm 26 March 2010.

FURTHER INFORMATION

Melissa Luck – Programs and Services

Department of Sport and Recreation
PO Box 329, LEEDERVILLE WA 6903

Telephone 9492 9708 **Facsimile** 9492 9711

Email melissa.luck@dsr.wa.gov.au



Member Protection Information Officer Training

Building stronger, healthier, happier and safer communities

Background Information

WHY WAS THIS COURSE DEVELOPED?

The Member Protection Information Officers (MPIO) course has been developed to assist sport and active recreation organisations better manage complaints and conflict.

The course will enable organisations to have a suitably trained person as the first point of contact for issues of harassment, discrimination, bullying or abuse.

REGISTRATION REQUIREMENTS

Preliminary online training is required through Play by the Rules website (PBTR). Persons registering for the MPIO course must complete the 'free' online training for Administrators of the 'Discrimination and Harassment Course' at www.playbytherules.net.au prior to attending the course*.

*Please note, you are able to register for the course before completing the online training.

WHO SHOULD ATTEND?

State sport and recreation associations and clubs are invited to nominate persons from within their organisation or club who are considered suitable to engage in the responsibilities of the role.

It is expected that the organisations' board/committee will support the MPIO, and be fully committed to dealing with the issues of bullying, harassment and abuse within their activity, sport or organisation.

WHAT IS THE ROLE OF MPIO?

The main role of the MPIO is to handle complaints involving harassment, discrimination, bullying and abuse.

They may receive or manage complaints from members within their organisation - these may originate from either adult members or from a child/minor.

Member Protection Information Officers will be trained to receive complaints, and to advise the complainant of the options available to them in order to resolve issues of harassment, discrimination, bullying and abuse in sport and recreation.

They will need to be aware of their organisation's Harassment Free Sport strategies, alternative dispute resolution options, and during the course will be made aware of the complainant's legal options if required.

Sport and active recreation organisations should promote the MPIO role to ensure all members are aware the MPIO delegate is the first point of contact for complaints.

WHAT DOES THE TRAINING COURSE COVER?

- State Anti-Discrimination and Child Protection Legislation.
- Role of the MPIO.
- Practical skills for receiving complaints.
- Skills and processes involved when complaints are received from or about a child.
- Alternatives for dispute resolution.

EQUAL OPPORTUNITIES COMMISSION - ADDITIONAL RECOMMENDED READING

Participants who register for the MPIO training are encouraged to read the information detailed on the Equal Opportunities Commission (EOC) website under 'Discrimination and Harassment'. This information may be found at www.equalopportunity.wa.gov.au.

WHAT TO BRING

You should obtain and bring with you for your own information and reference:

A copy of your organisation's Harassment Free Sport or Member Protection Policy.

A copy of your organisation's Child Protection Policy (if not included in the above).

QUESTIONS AND QUERIES

If you have any questions concerning this information, please contact Melissa Luck on melissa.luck@dsr.wa.gov.au or 9492 9708.

Member Protection Course

Member Protection Information Officer Training

Please complete and send the registration form below before 5pm 26 March 2010

PREREQUISITE

Overview of the course and free pre-entry online training requirements can be found on the Play by the Rules (PBTR) website www.playbytherules.net.au:

1. Select 'Online Training'.
2. Register as a new user.
3. Choose the 'Discrimination and Harassment Course'.
4. Register as an 'Administrator'.

Play by the Rules online training to be completed prior to the MPIO course is as follows:

- Complete the 'Discrimination and Harassment' training.
- Read the section entitled 'About Complaints'.
- View at least three of the 'Interactive Scenarios'.
- Read at least three topics in the section 'Got an Issue'.

Please email melissa.luck@dswa.gov.au when your PBTR training certificate has been issued. This must be received prior to the course. However, you are able to register for the course before completing the training.

PARTICIPANT DETAILS

FIRST NAME	SURNAME
ORGANISATION	POSITION
ADDRESS	
SUBURB	POST CODE
TELEPHONE	FACSIMILE
MOBILE	EMAIL

Please book your attendance as soon as possible as numbers are limited.

COST

\$60 inc. GST

Member Protection Course

Member Protection Information Officer Training

PAYMENT OPTIONS

ENCLOSED IS MY CHEQUE/MONEY ORDER FOR \$ _____ (CHEQUES PAYABLE TO "DEPT OF SPORT AND RECREATION")

PLEASE CHARGE MY CREDIT CARD FOR \$ _____ VISA MASTERCARD

- - - EXPIRY DATE /

CARDHOLDERS NAME _____ SIGNATURE _____

PLEASE TICK IF YOU REQUIRE A TAX INVOICE (RECEIPT)

TAX INVOICE TO BE MADE OUT TO _____

PLEASE POST TO _____

Send form with payment to:

Melissa Luck – Programs and Services
 Department of Sport and Recreation
 PO Box 329, LEEDERVILLE WA 6903
Telephone 9492 9708 **Facsimile** 9492 9711
Email melissa.luck@dsrc.wa.gov.au